



# TechChange 2024 Platform Updates

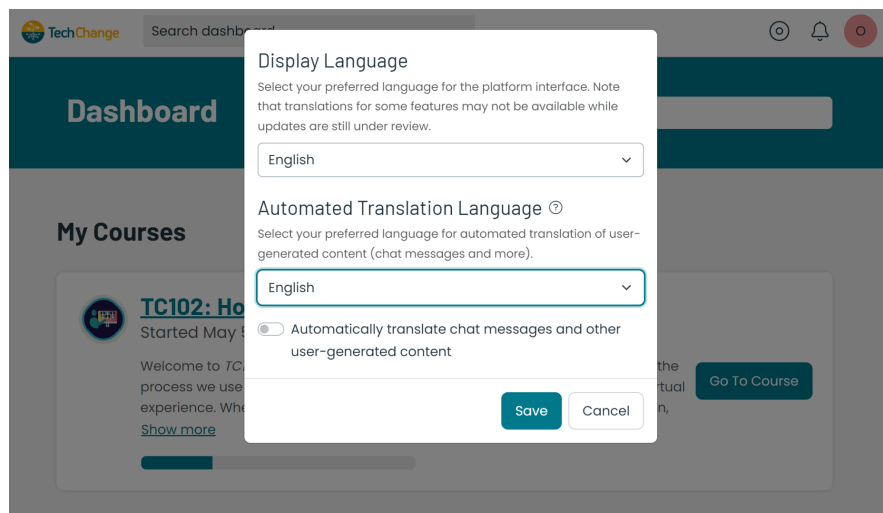
TechChange constantly strives to improve user experience on our signature platform. Our developers work hard to ensure that the platform enables an accessible, inclusive, and engaging experience for everyone. This past year we focused on updates that facilitate an **improved multi-language experience** for our users, as well as **richer media integration** for administrators on the platform. These updates ensure that we are able to continue to provide a best-in-class virtual experience for learning, training, and convening. Our commitment to improvement is underlined by our mission to create a culture of conscientiousness, community, and learning in everything we do.

## Improved Multi-Language Experience

TechChange's developers worked to ensure that participants can experience courses, workshops, and conferences in their language of most comfort. Our platform now provides a fully multi-lingual experience end to end.

### Advantages

- *Reduces administrative burden* - content created by an admin is maintained in one space, rather than requiring a single report for each language.
- *Greater accessibility for a diverse audience* - users can now select the language they are most comfortable receiving content in.
- *Improved communication across languages* - cohort members can now communicate with other participants taking the course in other languages. Real time translation powered by Babelfish enables dialogue across 100+ languages.

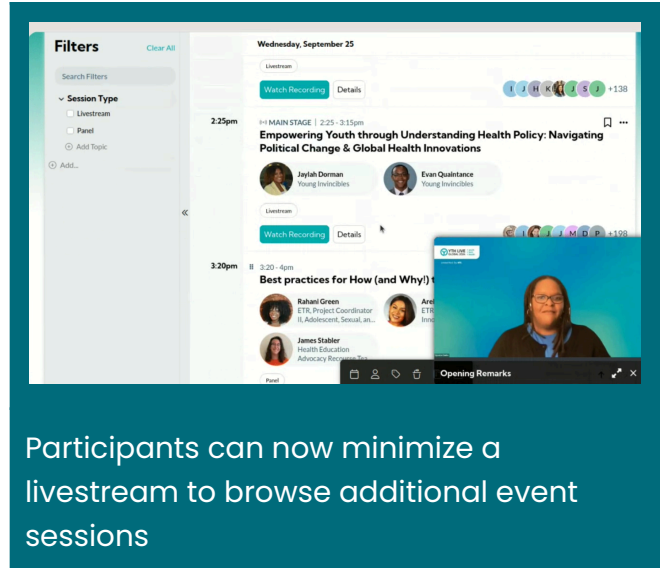


### Coming soon

- *Automated content translation* - our team is working to incorporate Lokalise to reduce the cost of manual translation. Once complete, the workflow will optimize for accuracy. Our team estimates that this new feature will be a fraction of the cost of manual translation.

## Enhanced Media Integration

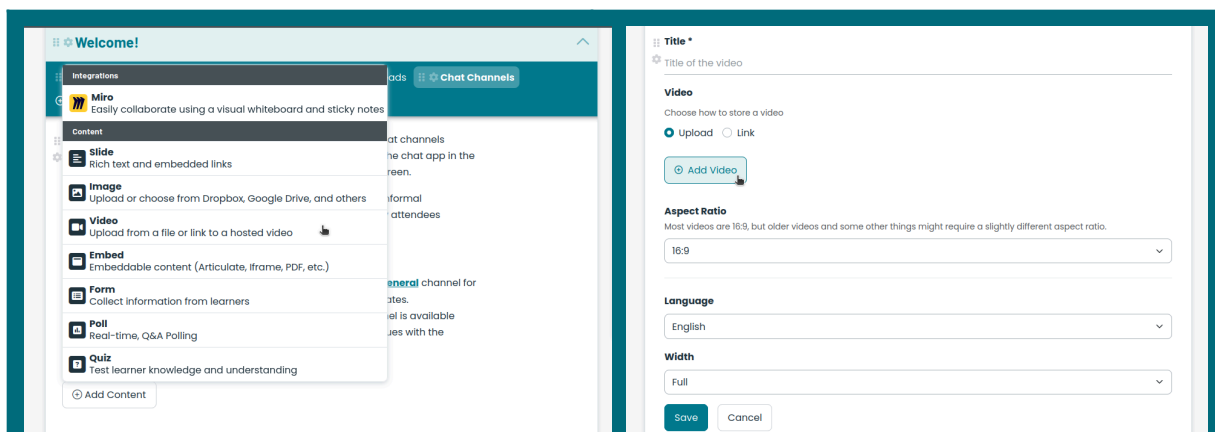
TechChange's platform now enables seamless integration of content through Mux - a developer friendly version of Youtube. Administrators can now directly upload and stream videos straight to the platform. Participants can also utilize a new mini player view.



Participants can now minimize a livestream to browse additional event sessions

## Advantages

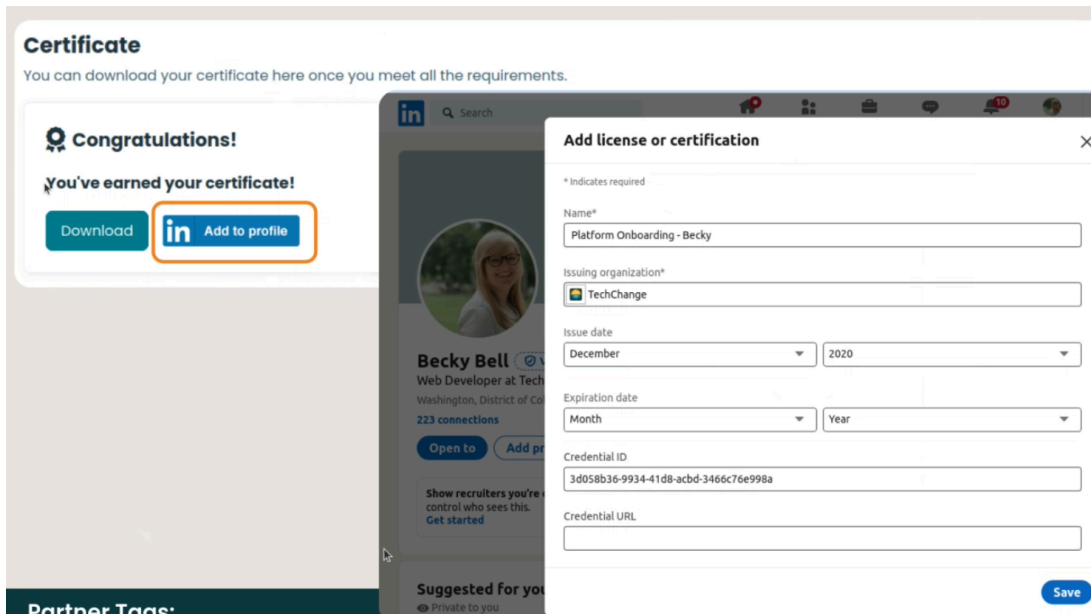
- **Automations** - upload videos directly from your computer to the platform.
- **Live captioning** - Captioning now available in up to 22 languages with English closed captioning enabled for live streams.
- **Event player** - participants can use the mini player view for improved interaction with the event platform



New workflow for admin to easily upload videos onto the TechChange platform

## Certification on LinkedIn

Course participants can show off their new credentials directly from the TechChange platform. Once a course is complete, participants can easily add their course completion certificate to their LinkedIn profile.



## Passwordless Login

Users can now select a passwordless login option to access the platform. The email link supports an easier login experience.

